

OROCORP TECHNOLOGIES PRIVATE LIMITED

Registered Office Address: 12/1 (10/1), Varadhappan Street,
West Mambalam Chennai – 600033
CIN: U67190TN2020PTC135200

Policy on Grievance Redressal Mechanism (GRM)

1. Business Correspondent

Orocorp Technologies Private Limited aims to become India's preferred platform for providing technical solutions to lenders. Orocorp Technologies Private Limited acts as a business correspondent on behalf of various lenders. In order to raise grievances, you can go through the grievance redressal mechanism mentioned below:

Federal Bank

Link: <https://www.federalbank.co.in/grievance-redressal>

Fincare Small Finance Bank

Link: <https://fincarebank.com/complaints-and-grievances-form>

Sunita Finlease Ltd

Link: <https://www.sunitafinance.com/grievances-redressal-policy>

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2. Consumer Protection (E-Commerce) Rules, 2020

In accordance with the Consumer Protection (E-Commerce) Rules, 2020, the name and contact details of the Customer Care Service and Grievance Officer of Orocorp Technologies Private Limited are provided below:

Customer Care Service:

Phone : 091 95857 95856 (9:00AM to 7:00PM, excluding Sundays and government holidays)

Email: support@orocorp.in

Postal Address:

Orocorp Technologies Private Limited,
Prakash Presidium, 110,
Uthamar Gandhi Rd,
Chennai, Tamil Nadu 600034

Grievance Officer:

Mr. Mohammed Kabir

Phone: 091 7971171064

E-mail: grievance@orocorp.in

Postal Address:

Orocorp Technologies Private Limited,
#2, Rutland Gate 5th St, Srirampuram, Thousand Lights West,
Thousand Lights, Chennai, Tamil Nadu 600006